We must to use this vrs cuz of telecommuication for deaf ..we love to use talk with relay ,family and deaf friend that s important for deaf what we need...you cant to be block any one who has vediophone by law of ada by bill of right already passed it for handicap what we need to have communication with all those family through by vrs and with deaf peoples too...you cant do block any of call cuz we paid for fcc for adelphia as cable too wasnt fair for any deaf and hearing impaired .ADA please keep open with all over of USA.. thank you very much keep stay with those vediophone is important our communication with vrs and with deaf peoples too keep up stay that way .. thank you